Social Media - Terms and Conditions

**We are on:**

Twitter: <https://twitter.com/bathnes>

Our Bath & North East Somerset Council account contains news and information. We read every tweet, but unfortunately can't respond to every one.

For service issues: @ccbathnes

Facebook: <https://www.facebook.com/bathnes>

Instagram: <https://www.instagram.com/bathnescouncil>

Council Connect: <https://twitter.com/ccbathnes>

**Posting**

Users are solely responsible for the content they post or make available on these sites

Users must only use our social media sites to post, use or send content and messages that are legal and appropriate to the page and site.

Users must not:

* defame, abuse, harass, stalk, intimidate, threaten or otherwise violate the legal rights (such as rights of privacy or intellectual property rights where applicable) of others; impersonate any other person or entity, whether actual or fictitious or falsely state or otherwise misrepresent yourself, your age or your affiliation with any person or entity or use or attempt to use another user’s account
* upload, post, transmit, share or otherwise make available any content that we deem to be obscene, indecent, unlawful, harmful, threatening, defamatory, infringing, abusive, inflammatory, harassing, vulgar, fraudulent, hateful, or racially, ethnically, sexually or otherwise objectionable
* upload, post, transmit, share or otherwise make available any material which is a direct or indirect encouragement or other inducement to the commission, preparation or instigation of illegal acts
* post unauthorised advertising, solicitations, promotional materials, 'junk mail', 'spam', 'chain letters', 'pyramid schemes', or engage in any other form of solicitation
* upload, post, share or otherwise make available content unless you are sure there are no restrictions on your ability to do so
* upload, post, share or otherwise make available any material that contains software viruses or any other computer code, corrupted files, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment
* delete any required author attributions, legal notices or proprietary designations or labels in, or falsify the origin or source of, any material that is uploaded
* upload, post, share or otherwise make publicly available any private information of any other party, without first having obtained their consent to this

We will determine, in our sole discretion, and without notice whether to remove a post. We reserve the right to block/remove anyone from our social media channels without explanation or notice and at our discretion. In particular, we reserve the right to remove any materials which refers to council employees or agents/contractors by name.

**‘Liking’, ‘following’ and ‘sharing’**

We ‘follow’, ‘like’ and ‘share’ from a number of social media accounts which provide information pertinent to our work as a local authority - for example, central government accounts, local partner agencies and other accounts whose information we can pass on for the benefit of our communities.  We also reserve the right not to ‘follow’, ‘like’ or ‘share’ from accounts, so please do not be offended if we don’t ‘follow’, ‘like’ or ‘share’ from your social media accounts.

In the event that we ‘like’ or ‘follow’ an account, or ‘share’ posts, this does not imply endorsement.

**Pre-election period or 'purdah'**

In the 6 week run-up to an election, special rules apply in relation to local authority publicity and these will apply to our social media accounts and postings.