

Bath & North East
Somerset Council



Easy
Read

Changes to our Travel Support Policy

What do you think?



Our **Travel Support Policy** is a document that explains everything families need to know about travel support.

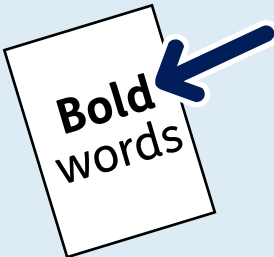
Easy Read



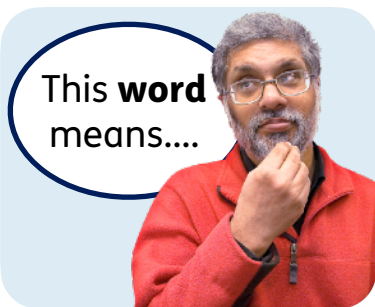
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



Blue and underlined words show links to websites and email addresses. You can click on these links on a computer.

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About this booklet

Bath & North East
Somerset Council

This information is from Bath and North East Somerset Council.



It is about **travel support** for families who have children with **SEND**.



SEND stands for **S**pecial **E**ducational **N**eeds and **D**isabilities. Children with SEND need some extra support to learn and grow.

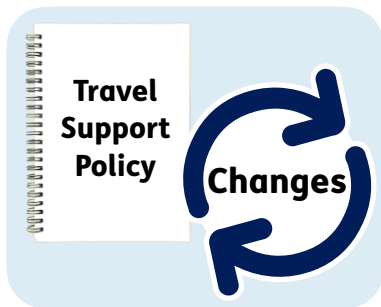


Travel support is when we help children with SEND travel from home to school.

Our Travel Support Policy



Our **Travel Support Policy** is a document that explains everything families need to know about travel support.



We have made some changes to our Travel Support Policy.



We would like to know what you think about the changes we have made to our policy.



Please answer the questions in this booklet to tell us what you think.



You need to answer these questions by 7 May 2024.

More information

If you would like some more information about travel support before you tell us what you think, you can:



- Read our Travel Support Policy in Easy Read here:
<https://beta.bathnes.gov.uk/sites/default/files/SEND%20Travel%20To%20School%20Policy-%20Easy%20Read.pdf>



- Go to our help session, where someone will help you answer the questions in this booklet.



- Go to one of our parent and carer talks, where you can talk to us and ask questions about travel support.

Help session

The help session will be:



- At Keynsham Community Space.



- On 12 March 2024.



- From 6:00pm to 8:00pm.

Parent and carer talks

We are setting up 3 parent and carer talks:



- At St Andrew's Community Church on 11 March 2024.



- At Batheaston New Village Hall on 15 March 2024.



- At The Soap Bar Cafe on 17 March 2024.



All of our parent and carer talks will be from 10:00am to 12:00pm.

Questions for you to answer

About you



These first few questions are about you.

Question 1: Which of these answers best describes you?

I am answering these questions as a parent or carer - *go to question 2.*

I am answering these questions as a child or young person - *go to question 4.*

I am answering these questions for a school or a group of staff who work at a school - *go to question 6.*

I am answering these questions for an organisation that provides transport - *go to question 6.*



If none of the answers in question 1 describe you, please describe yourself below:



Question 2: Do you have a child with SEND?

- Yes - go to question 3.
- No - go to question 4.
- I do not know - go to question 4.
- I do not want to say - go to question 4.



Question 3: If you and your child get travel support, what kind of support do you get?

- A taxi that is just for your child.
- A taxi that your child shares with other children.
- A travel pass for public transport.
- A minibus.
- A coach.
- A Personal Travel Budget - this is money we give you to spend on helping your child travel to school.
- I do not get any travel support.
- Other - please describe the travel support you get below:

Please now move on to question 6.



Question 4: Do you have a Special Educational Need or Disability? This is often known as SEND.

Yes.

No - *go to question 6.*

I do not know - *go to question 6.*

I do not want to say - *go to question 6.*



Question 5: If you and your parents get travel support, what kind of support do you get?

A taxi that is just for me.

A taxi that I share with other children.

A travel pass for public transport.

A minibus.

A coach.

A Personal Travel Budget - this is money we give your parents to spend on helping you travel to school.

I do not get any travel support.

Other - please describe the travel support you get below:

Please now move on to question 6.

Change 1 - Who we will give travel support to

In our new Travel Support Policy, we have:



- Included more information about who we will give travel support to.



- Been more clear about the kind of medical documents that we need to see.



Question 6: How much do you agree or disagree with change 1?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

I do not know



Please tell us why you agree or disagree with change 1:

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Change 2 - Personal Travel Budgets

In our new Travel Support Policy, we have:



- Included more information about Personal Travel Budgets and how they can help.



- Included examples of how much money families may be able to get from a Personal Travel Budget.



- Been more clear about what families can use the money from Personal Travel Budgets to pay for.



Question 7: How much do you agree or disagree with change 2?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

I do not know



Please tell us why you agree or disagree with change 2:

Change 3 - Independent Travel Training



Independent Travel Training is training for young people to learn how to travel on their own.



In our new Travel Support Policy we have included more information about Independent Travel Training and how it can help families.



Question 8: How much do you agree or disagree with change 3?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

I do not know



Please tell us why you agree or disagree with change 3:

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Change 4 - Applying for travel support



In our new Travel Support Policy, we have made it easier for families to understand how to apply for travel support.



We have done this by including clear instructions on how to apply for travel support.



Question 9: How much do you agree or disagree with change 4?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

I do not know



Please tell us why you agree or disagree with change 4:

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Change 5 - Explaining words



In our old Travel Support Policy we used some words that people do not understand.



In our new Travel Support Policy we have explained what these words mean.



Question 10: How much do you agree or disagree with change 5?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

I do not know



Please tell us why you agree or disagree with change 5:

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Change 6 - Changing travel support



We can change or stop a family's travel support if we need to.



We will check if families still need travel support as the child grows up.

In our new Travel Support Policy, we have:



- Included more information about how we check if a family still needs travel support.



- Been more clear about when we will check if a family still needs travel support.



Question 11: How much do you agree or disagree with change 2?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

I do not know



Please tell us why you agree or disagree with change 6:

Change 7 - Behaviour



In our old Travel Support Policy there was no information about how children should behave on school transport.



In our new Travel Support Policy we have included information about how we expect children to behave on school transport.



Question 12: How much do you agree or disagree with change 7?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

I do not know



Please tell us why you agree or disagree with change 7:

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Change 8 - When we do not give travel support



In our old Travel Support Policy there was no separate section explaining who we do not give travel support to.



In our new Travel Support Policy we have included a new section that explains who we do not give travel support to and why.



Question 13: How much do you agree or disagree with change 8?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

I do not know



Please tell us why you agree or disagree with change 8:

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Change 9 - Choosing a school that is further away



Sometimes a family chooses a school which is not the school closest to them.



Usually, we cannot give travel support to these parents and carers.



In our old Travel Support Policy there was no information about this.



In our new Travel Support Policy we have included information about choosing a school further away.



Question 14: How much do you agree or disagree with change 9?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

I do not know



Please tell us why you agree or disagree with change 9:

Change 10 - Car seats



In our old Travel Support Policy there was no information about car seats.

In our new Travel Support Policy we have included information about:



- Car seats and when a child should be using one.



- Who should buy a car seat for a child if they are using school transport.



Question 15: How much do you agree or disagree with change 10?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

I do not know



Please tell us why you agree or disagree with change 10:

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Question 16: Please tell us if you have any comments about our new Travel Support Policy:



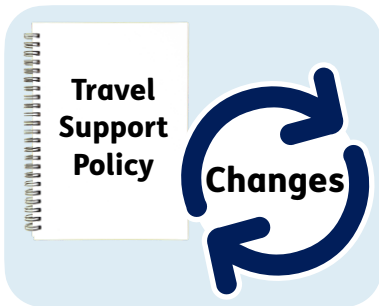
Question 17: How easy or difficult is it to understand our new Travel Support Policy?

Very easy Easy Neither Difficult Very difficult I do not know

What happens next?



Thank you for answering these questions.



We will use your answers to make more changes to our Travel Support Policy if we need to.



We will share a new Travel Support Policy in July 2024.

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