

# Accessibility Guide for Bath Central Library

I am going to Bath Central Library



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Before I go to the library

I am going to Bath Central Library.



If I am nervous about going, I can talk to someone and ask questions first.

I can call 01225 477000 and ask for Library services.



I can ask for a tour of the library.



## About the library

There are people who work at the library who I can talk to. They wear blue lanyards to show they work for the Council.



The library is usually a quiet place where people talk quietly, relax, and read books.

Sometimes it might be noisy and if it is I can talk to a member of staff who might be able to show me a quieter place in the library.





## How I become a member of the library

When I get to the library, there will be a welcome desk.



I will talk to someone who works there to become a member of the library.





I will tell them my name, address, date of birth, telephone number and email address.



I will show them identification that includes my photograph and address. This can include a passport, or driving licence, bank statement and household bill.

Adults can do this on behalf of children.



I will sign a form making me a member of the library and I will be given a library card



## When I visit the library

In the library there will be shelves of books and DVDs.



I can sit in a chair to read a book and I can borrow a book or DVD and take it home with me.



If I want to borrow a book, I will talk to a member of library staff.



The staff can show me how to borrow the book or DVD and tell me when I need to bring it back to the library.



If I have a Rainbow Resource card, I can speak to staff about some of the available resources to borrow like Story Sacks or Bag Books which make story telling fun and interactive.



I can also ask about Book Trust material which can be gifted to young children with additional needs.



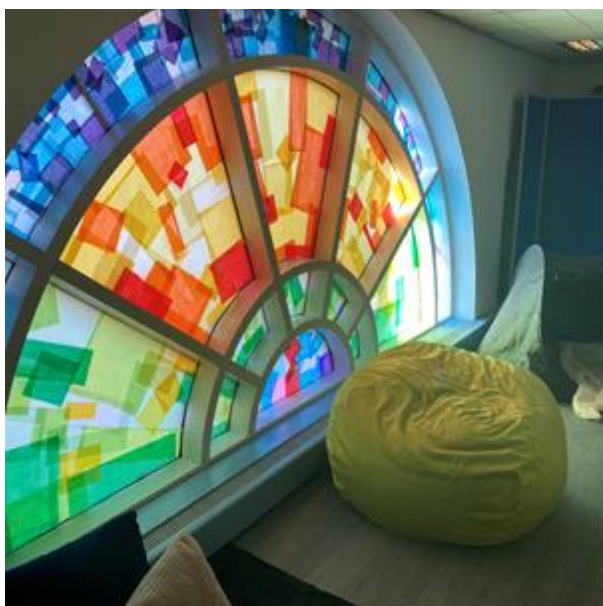


The library will have some computers I can use. They are free to use but I will have to pay to use the printer/photocopier.

To use the computers, I can use my library card to log in for two hours or talk to a member of staff about getting a visitor pass for half an hour.



The library will also have a sensory room I can book.



When I have finished, I will leave the library.

