Equality Impact Assessment/Equality Analysis (updated December 2023)

Title of service or policy	Liveable Neighbourhoods Church Street through-traffic restriction trial
Name of directorate and service	Place Management – Delivery and Transformation
Name and role of officers completing the EQuIA	Cathryn Brown- Senior Project Manager, Joanna Sammons- Senior Transport Planner and other members of the Project Team.
Date of assessment	December 2023

Equality Impact Assessment (or 'Equality Analysis') is a process of systematically analysing a new or existing policy or service to identify what impact or likely impact it will have on different groups within the community. The main aim is to identify any discriminatory or negative consequences for a particular group or sector of the community, and also to identify areas where

equality can be better promoted. Equality impact Assessments (EIAs) can be carried out in relation to services provided to customers and residents as well as employment policies/strategies that relate to staffing matters.

This toolkit has been developed to use as a framework when carrying out an Equality Impact Assessment (EIA) or Equality Analysis. **Not all sections will be relevant – so leave blank any that are not applicable**. It is intended that this is used as a working document throughout the process, and a final version will be published on the Council's website.

1.	Identify the aims of the policy or service and how it is implemented.		
	Key questions	Answers / Notes	
1.1	Briefly describe purpose of the service/policy e.g.	The Liveable Neighbourhoods (LNs) programme is a community-led initiative supported and managed by the council that aims to improve the local environment and the health, safety and well-being of residents.	
	 How the service /policy 	In line with the <u>Liveable Neighbourhoods Strategy</u> agreed in December 2020, the programme aims to encourage more active travel and reduce people's reliance on private vehicles for short journeys (where possible) by providing fair, safe and sustainable access to street space for those that want to walk, cycle or use a mobility aid to get around.	
	is deliver ed and	Proposals could include improved access to outdoor spaces to sit and meet others which can help combat loneliness.	
	by whom ● If respon	The strategy sets out how community feedback and co-design is central to the development of a liveable neighbourhood and how the council will facilitate this at each stage of development.	

			sibility	The Liveable Neighbourhoods Team, in conjunction with its partner AECOM and other council
			for its	teams (under the direction of the Directors of Place Management and Sustainable Communities),
			implem	are responsible for delivering these community-led schemes.
			entatio	
			n is	An overview of the programme available at https://beta.bathnes.gov.uk/liveable-neighbourhoods
			shared	
			with	As part of this strategy some measures have been brought forward as trials so that the public can
			other	experience them and provide feedback before a decision is made on their permanency.
			depart	
			ments	This EQuIA relates to an Experimental Traffic Regulation Order (ETRO) in the form of a through-
			or	traffic restriction which was introduced in Church Street in November 2022. At the time of writing,
			organis	the decision-making process to determine if this trial should be made permanent is being initiated.
			ations	
		•	Intende	
			d	
			outcom	
			es	
1.	2	Provide brief	f details	The Liveable Neighbourhood Strategy dated December 2020 sets out a new policy to guide the
		of the scope	of the	development of LNs in Bath and North East Somerset (B&NES). The programme aims to mitigate
		policy or serv		the climate crisis, improve health and well-being, reduce social isolation and give fair, safe access to
				road space to all road users.
		being review	ea, tor	
		example:		The strategy sets out how the development of LNs will come about through community engagement
				and co-design with residents. In this sense, schemes are constantly reviewed to help meet the
		•	ls it a	overarching strategic aims.
			new	
			service	Various versions of 'Liveable Neighbourhoods', 'low traffic neighbourhoods' and active travel
			/policy	schemes have been adopted to support these aims in other parts of the UK with funding available
			or	via the Government from the West of England Mayoral Combined Authority. The overarching aims
			review	are set out in the Government's Gear Change document.
			of an	5
L				

		existing	https://www.gov.uk/government/publications/cycling-and-walking-plan-for-england
	(one?	
	•	ls it a	https://www.gov.uk/government/publications/gear-change-one-year-on-review
		nationa	
		I	As part of the strategy, ETROs are being introduced so that residents can experience the
		require	intervention and provide feedback prior to a decision on whether the trial should be made
		ment?).	permanent. To support this decision-making process, data on traffic monitoring and air quality is
	,		also being collected and analysed.
	 How 		
		much	
		room	
		for	
	I	review	
	i	is	
		there?	
1.3	Do the aims o		As a programme, LNs embody the three guiding principles set out in the Corporate Strategy:
	policy link to c		
	conflict with any		Preparing for the future
	other policies of the		 Delivering for local residents
	Council?		Focusing on prevention
			Encouragement of more active travel and reduced vehicle use means the programme also
			contributes to the council's Climate Emergency targets.
			The Council declared a Climate Emergency in March 2019, and an Ecological Emergency in July
			2019, pledging to achieve Carbon Neutrality in our area by 2030. Our overarching strategic plan,
			the B&NES Council Corporate Strategy, sets out our two core policies to improve the lives of local
			people: Tackling the Climate Emergency and Giving people a bigger say.
			The aims of the project also correspond with other policies and priorities of the council, such as the
			Clean Air Zone, The Journey to Net Zero, and wider improvements to public transport and the
			highway infrastructure (walking and cycling routes).

	Recommendations of external inspections or audit reports
	Accommendations of external increations or audit reports
	analysis of records of chiquines about your service, or complaints of compliments about them
	Analysis of records of enquiries about your service, or complaints or compliments about them
	nformation from relevant groups or agencies, for example trade unions and voluntary/community organisations
	Results from consultation or engagement you have undertaken Service user monitoring data (including ethnicity, sex, disability, religion/belief, sexual orientation and age)
	Recent research findings (local and national)
	Demographic data and other statistics, including census findings
nsider the av	a and other information should be used to help you analyse whether you are delivering a fair and equal service. Pleas vailability of the following as potential sources:

2.1	What equalities training have staff received to enable them to understand the needs of our diverse community?	 Council officers involved in the programme have received equalities training. Training for staff is available through the internal training portal and is a prerequisite for managers and senior staff. Bespoke and ongoing training is available and encouraged AECOM staff (responsible for delivering the engagement, technical design and development of the LNs) have received equalities training and some staff have undertaken a 'Healthy Streets' course. AECOM's designers, who are interpreting the communities' ideas, work to national and local standards including government best practice guidance on inclusive mobility. Council officers are regularly updated on equalities issues through their attendance at the Independent Equalities Advisory Group. Bespoke equalities training sessions are available for teams. Staff are also able to undertake equalities training through external bodies (such as the Chartered Institute of Highways and Transportation). Blindfold walks (accompanied) have been made available to council staff through the RNIB. Members of the Independent Equalities Advisory Group have also been invited to join the Technical Reference Group for the Liveable Neighbourhoods programme. The Corporate Equalities Officer is available for ongoing advice. 	Commented [. 'Healthy Street
2.2	What is the equalities profile of service users?	The profile of service users could include all residents and service users of B&NES. Details regarding the profile of the district's population can be found in the Strategic Evidence Base report, at https://beta.bathnes.gov.uk/strategic-evidence	

Commented [JS1]: Some staff have also undertaken a Healthy Streets' course

		For the Church Street scheme, service users are the residents and visitors to the Church Street area. Residents are those living within the area of the intervention as well as those outside the area. LNs are designed by communities to address the issues they face and to ensure that everyone has fair and equal access to residential streets. We are supporting this process with our partners. AECOM's designers, who are interpreting the communities' ideas, work to national and local standards including government best practice guidance on inclusive mobility. Our partner Sustrans is helping to widen our engagement by involving people in the community with different and seldom-heard voices.
2.3	Are there any recent customer satisfaction surveys to refer to? What were the results? Are there any gaps? Or differences in experience/outcomes?	 During two public consultations we gathered people's views on LNs (as a policy) and then more detailed feedback on the issues people experience getting around their neighbourhood. At co-design workshops, volunteers from the community used feedback from earlier consultations to discuss and put forward ideas to improve 15 neighbourhoods. During consultations, respondents are able to submit comments using digital and non-digital options with support offered for both. Consultation materials are typically made available in alternative formats on request. In Summer 2022 we appointed a dedicated LN team to respond to calls and queries regarding any aspect of LN engagement and development, and to help people to access our resources and information. In Autumn 2023 we sought feedback on 3 existing LNs ETROs in Church Street, Widcombe, Southlands, Weston and Church Street, Whitchurch.

		https://beta.bathnes.gov.uk/sites/default/files/Overarching%20Liveable%20Neighbourhood%20EQ uIA%20%28January%202024%29.pdf Evidence relating to the through traffic restriction can be found in the appendices of the Single Member Decision TRO report. These appendices contain detailed information of the survey work undertaken in support of the through traffic restriction on Church Street .
2.4	What engagement or consultation has been undertaken as part of this EIA and with whom? What were the results?	Please see section 2.4 above for all of the consultation details relating to this policy so far. Public consultation/community engagement work is central to the development of LNs which is a community-led programme. It is ongoing throughout the development of the programme.
2.5	If you are planning to undertake any consultation in the future regarding this service or policy, how will you include equalities considerations within this?	 Consultation is ongoing with equalities considerations regularly updated. Sustrans will continue to help us identify diverse groups and individuals to consult with and to gather feedback from residents. A team of dedicated officers take calls and address issues and queries by phone or email. Members of the project team will continue to attend the Independent Equalities Advisory Group meetings and Area Forums for five areas in B&NES. Specific equalities considerations relating to engagement and consultation are set out in section 3 below.
3. As	ssessment of impact: 'E	Equality analysis'

	you have analyse	ed how the service or policy: ets any particular needs of ed	r the results of consultation or research, use the spaces below to demonstrate qualities groups or could help promote equality in some way. se impact for any of the equalities groups
		Examples of what the service has done to promote equality	Examples of actual or potential negative or adverse impact and what steps have been or could be taken to address this
3.0	Issues relating to all groups and protected characteristics	The Liveable Neighbourhood Strategy sets out how the council will facilitate communities to come together to design and develop their neighbourhood streets in a way that ensures fair and equal access to road space for all road users. This includes tackling anti-social driving and parking, creating better/safer routes for walking, wheeling and cycling, reducing through-traffic, and providing more pleasant places to stop, rest and	 Feedback has highlighted the need to consider people with disabilities who rely on their vehicles to get around plus other groups that rely on vehicles for their jobs. Vehicle access to homes and disabled parking is not impacted by LNs but it will be necessary to assess any adverse impacts proposing through-traffic restrictions e.g. having to drive a longer route to access homes and any impact on parking availability in general. Action: Identify the needs of people on the street and those regularly visiting the street to assess possible impacts Ensure any approved plans incorporate the needs of people with disabilities i.e. ensuring plated/advisory bays for blue badge holders outside their homes are maintained etc. Ensure plans balance the needs of all residents including young people, businesses, disabled people, children, families those that rely

3.1	Sex – identify the impact/potential impact of the policy on women and men.	meet others. LNs aim to reduce social isolation and improve health, safety and well-being by encouraging active travel. As in 3.1 above	 on their vehicles for work and cyclists by engaging with a wide range of people in a variety of ways It is important that both men and women feel physically and psychologically secure when walking around their neighbourhood. Well-lit routes and additional CCTV could support this. Action: Prepare, publish and regularly update the EQuIAs for this scheme. Where feedback from the community suggest areas are unsafe but the solutions are not within the scope of the LN programme, the feedback and suggested solutions will be passed to other departments e.g. police, transport etc.
3.2	Pregnancy and maternity	As in 3.1 above	 It is important that we consider the views of pregnant women, and people with babies and young children when designing LNs. Action: Prepare, publish and regularly update the EQuIAs for this scheme. Sustrans worked with the council to run workshops and hold consultation sessions with groups we seldom hear from, like parents and carers of young children. Sustrans have already engaged with parent and baby groups during the workshops in Summer 2022. See Sustrans reports at www.bathnes.gov.uk/yourLN

			 Get feedback in particular on outdoor spaces being proposed for LNs i.e. the position and design of benches and parklets etc. to ensure they provide what families with children might need and they are positioned in the best places. Consider impact of removal or alteration of benches/seating may have on parents with young infants
3.3	Gender reassignment – identify the impact/potential impact of the policy on transgender people	As in 3.1 above	 Personal safety in public spaces and being a target of hate crime is often felt to be an issue particularly for people in the trans community. According to the Walking and Cycling Index 2021 produced by Sustrans, 59% of LGBQ+ people feel welcome and comfortable walking or spending time on the streets in their neighbourhood, compared to 67% of heterosexual people. Action: Prepare, publish and regularly update the EQuIA for this scheme. The Independent Equalities Advisory Group includes representatives from the LGBTQ+ community. We ask specifically for them to consider any impacts of the proposed LN on the LGBTQ+ community, particularly with regard to personal security and feeling vulnerable Sustrans supported our consultation with younger people in areas with LN, including youth to ensure diverse feedback and a range of opinions
3.4	Disability - identify the impact/potential impact of the	As in 3.1 above In addition:	Measures such as dropped kerbs, continuous footways, cycle lanes, wider pavements, better crossings and more places to sit and meet others all aim to improve experiences for people with disabilities (both seen and unseen)

disabled people (ensure consideration both physical, sensory and mental impairments and mental health)	improving access and the environment for people with a disability (whether it is a physical, sensory or mental disability) is a key objective of the LN programme. As is safeguarding vehicle access for residents and the needs of disabled people who may rely on vehicles to get around. Residents have the opportunity to feedback any concerns during the ETRO process. These will be closely monitored and addressed according to their needs.	 there is a risk that some measures put forward could impact certain groups adversely. Action: Prepare, publish and regularly update the EQuIA for this scheme taking account the individual measures and how they might impact on people with disabilities Ensure any surveys collect equalities information and details on protected characteristics and any physical or learning disabilities We will engage with the Independent Equalities Advisory Group on the measures featured in the draft plans and our consultation material Sustrans supported us to present the proposals to specific community groups including people with disabilities so that we can gather feedback on the impacts before final plans are drawn up Supporting materials will be available on request in a range of formats to accommodate different needs, such as large print and easy read. A dedicated team is available to answer email and phone calls – they will respond and cater for people's needs Maps will have accessible colour palette and appropriate colour contrast to support partially sighted and people with colour blindness The modal filter and subsequent road closure along Church Street has the potential to upset those with neuro divergence who are sensitive to changes in their environment and routine.
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3.5	Age – identify the impact/potential impact of the policy on different age groups	As in 3.1 above. In addition: LNs can provide a safer and more amenable environment for walking and wheeling. This will benefit both younger and older people who are more reliant on active travel because they cannot drive or are unable to own a car.	It is acknowledged that the closure of this road may lead to increases in traffic on surrounding roads and as such increases of stress for drivers and residents who live on and use these. We will actively seek feedback from a wide range of age groups, including seldom-heard-from younger people, and older people. Sustrans engaged specifically with youth groups and community groups for older people to gain their feedback on proposals.
3.6	Race – identify the impact/potential impact on across different ethnic groups	As in 3.1 above In addition: Providing safe, accessible walking and wheeling routes in residential areas – and the impact of improving these routes – can benefit everyone. We are keen that people from a	Personal safety in public spaces and being a target for hate crime is an issue for different ethnic minority groups. It will be important to consider issues of safety and personal security in the development of individual schemes. Minoritised people or communities as well as those for whom English is an additional language may be less familiar with written or spoken English. Where we are aware of translation needs for any consultation work, we will aim to provide a relevant translator There may be cultural issues regarding correspondence during consultation periods. For example, it could be inappropriate for members of some cultures to interact with officers of the opposite sex.

		diverse range of backgrounds take part in co-design	 Actions: We are engaging with the Independent Equalities Advisory Group and may encompass the following: B&NES Ethnic Minority Staff Network Black Families Education Support Group SARI - Stand Against Racism & Inequality BEMSCA (Bath Ethnic Minority Senior Citizen's Association) Bath Polish Association The Bath Anti-racism Collective (BARC) We will prepare Easy Read consultation documents We will ensure a mix of male and female officers are available at consultation events We will arrange for documents to be translated on request – but as far as possible – all consultation materials -will be prepared in simple, direct, everyday language We will provide translators at our events on request – and this
3.7	Sexual orientation -	As in 3.1 above	opportunity will be promoted on our promotion material Personal safety in public spaces and being a target hate crime can be an issue for the LGBTQ+ community. It will be important to consider issues of
	orientation -		safety and personal security as individual schemes are developed.

	identify the impact/potential impact of the policy on lesbian, gay, bisexual, heterosexual people		Actions: Engagement carried out with the Independent Equalities Advisory Group may encompass the following groups in Bath: • SPACE LGBT Youth Group • Bath Gender Equality Network • B&NES LGBTQ+ Staff Network Sustrans support engagement directly with youth and community groups.
3.8	Marriage and civil partnership – does the policy/strategy treat married and civil partnered people equally?	As in 3.1 above	Liveable Neighbourhoods aim to benefit all groups within the community through improved access to green space and active travel opportunities within Bath.
3.9		As in 3.1 above	 Personal safety in public spaces and being a target of hate crime is an issue for some faith groups. It is important to consider issues of safety and personal security as individual schemes are developed. Actions: Representatives of faith groups attend the Independent Equalities Advisory Group meetings. Communications and engagement will ensure that that any engagement events do not take place at the same time as certain religious ceremonies/holidays that may prevent people from being involved. If engagement sessions do fall over such periods, additional

			 engagement sessions will be offered to impacted groups, outside of the main engagement sessions. We will reach out to places of worship in the areas to get direct feedback on proposals In preparing engagement sessions with communities, the Council will
			seek to ensure that a mix of male and female project team members are available to accommodate different faiths/beliefs.
3.1 0	Socio- economically disadvantaged* – identify the impact on people who are disadvantaged due to factors like family background, educational attainment, neighbourhood, employment status can influence life chances (this is not a legal requirement, but is a local priority).	As in 3.1 above In addition: It's recognised that not everyone can afford to run a car, especially for regular short journeys. Improving walking, wheeling routes and local outdoor spaces can benefit individuals and families who are socially and economically disadvantaged. To deliver the LN strategy, the Council will: • actively identify areas as candidates for	 Communities with higher levels of deprivation may have lower levels of social capital when compared with more affluent areas, and therefore will be less able to present the case for a LN in their area. The improved ease of access to greenspace facilitated by the through traffic restriction at Church Street can support socio economically disadvantaged groups in access somewhere to walk and wheel. Some socio-economically disadvantaged people may experience digital poverty and so care must be taken to ensure we promote the programme and provide our materials in a range of formats. Actions: Any consultation materials will be promoted online, mailed in print to households in relevant areas, and engagement opportunities are posted in the community (via posters/banners etc). The project team will request that members advertise engagement opportunities in local newsletters and notice boards, as well as online. A team of officers are available to explain concepts and answer questions on the phone and by email – including any drawbacks or

		liveable	trade-offs that people may experience as a result of changed road
		neighbourhoods.	layouts etc from the through traffic restriction.
		In tandem, the	, ,
		Council will invite communities, via their ward member, to put forward their own proposals for liveable neighbourhoods in	Sustrans/and or our own engagement team will be seeking to engage with groups supporting disadvantaged people, through specific community groups such as food banks.
		their areas.work with local	
		 work with local ward members 	
		and their	
		communities to	
		share information	
		on the potential	
		role that liveable	
		neighbourhoods	
		can play and	
		explain the	
		potential suitability	
		benefits and	
		potential trade-	
		offs	
3.1	Rural	As in 3.1 above	B&NES is a rural district with many communities located away from towns
1	communities* –		and cities. Some rural communities may have limited active travel options.
	identify the	Largely the LNs are	and ones. Come fural communities may have infined active travel options.
	impact / potential	located in residential	Action:
	impact on people	areas within the city -	
L	inpact on people		

	living in rural	offering a variety of	Consider the impact of proposals where travel options are limited but provide
	communities	amenities within walking distance or via public	increased opportunity for the health benefits of active travel opportunities.
		transport.	
3.1	Armed Forces	As in 3.1 above	No impact identified at this time.
3	Community **		
	serving		This will be reviewed throughout the programme.
	members;		
	reservists;		
	veterans and		
	their families,		
	including the		
	bereaved. Public		
	services will		
	soon be required		
	by law to pay		
	due regard to the		
	Armed Forces		
	Community		
	when developing		
	policy,		
	procedures and		
	making		
	decisions,		
	particularly in the		
	areas of public		
	housing,		
	education and		
	healthcare (to		
	remove		
	disadvantage		
	and consider		

special	
provision).	

*There is no requirement within the public sector duty of the Equality Act to consider groups who may be disadvantaged due to socio economic status, or because of living in a rural area. However, these are significant issues within B&NES and haver therefore been included here.

** The Equality Act does not cover armed forces community. However, when the Armed Forces Bill becomes law there will be a requirement to pay 'due regard' to make sure the Armed Forces Community are not disadvantaged when accessing public services.

4. Bath and North East Somerset Council & NHS B&NES

Equality Impact Assessment Improvement Plan

Please list actions that you plan to take as a result of this assessment/analysis. These actions should be based upon the analysis of data and engagement, any gaps in the data you have identified, and any steps you will be taking to address any negative impacts or remove barriers. The actions need to be built into your service planning framework. Actions/targets should be measurable, achievable, realistic and time framed.

Issues identified	Actions required	Progress milestones	Officer responsible	By when
Ensure that engagement material and consultation	Upload all engagement material and consultation documentation to B&NES website.	Upload of relevant documentation.	Project Team	Ongoing

documents are available on the B&NES website.				
Ensure that any community engagement sessions are held in accessible locations and that BSL interpreters are available on request.	Check accessibility of all community engagement locations. Find a different venue if not accessible.	Accessible venues booked and BSL interpreters booked for the central event, plus on demand for others where requested.	Project Team	Ongoing
People on lower incomes may be disproportionately affected by a LN if they are more likely to live on main roads that see an increase in traffic.	Assess likelihood that low incomes groups will be adversely affected by proposed LN schemes.	Assess proposals against deprivation map of B&NES and identify appropriate mitigation measures including schemes to facilitate a modal shift from cars to sustainable travel.	Project Team	Ongoing
Ensure all documents written by Aecom, policy team and comms are accessible prior to upload to the website.	Send all documents to web team to carry out accessibility checks.	Prior to publication of any document	Project Team	Ongoing
Ensure that large print or alternative formats such as Easy Read can be provided where requested.	Check provision with equalities team.	Prior to publication of any document	Project Team	Ongoing
Publish telephone and emails contact details for LN Team	Prepare for face-to-face community engagement and working group sessions. Provide FAQs and key	Continuous.	Project Team	Ongoing

Officers to ask Parish Council's and Residents Associations to display information about engagement and consultations on noticeboards and in newsletters.	messages to team to help support engagement Project team to contact both	On consultation	Project Team	Ongoing
Officers to investigate best ways to engage schools, young people, seldom-heard-from groups, people with disabilities, faith groups, community groups and LNs where there is a higher level of socio-economic disadvantage	Engage Sustrans, IEAG, Achieve Together to identify local groups and opportunities to engage with	On consultation planning and as part of event booking	Project Team	Ongoing
Ensure a mix of male and female officers are available at engagement events.	Ensure a mix of male and female officers are available at engagement events.	In preparing engagement sessions.	Project Team	Ongoing
Officers to check calendar of religious ceremonies / events to ensure engagement does not clash, wherever possible.	Check calendar of religious ceremonies / events and engage with Faith groups	In preparing engagement sessions.	Project Team	Ongoing
Ongoing monitoring	Staff will regularly review issues raised by members of the public to identify if there	Issues identified will be addressed/mitigated wherever	Project Team	Ongoing

	are any unintended negative impacts for particular groups	possible. All equality issues raised will be added to the EIA		
Ensure our consultation survey collects equalities information and details on protected characteristics and any <u>accessible needs-physical</u>	Review the information collected on surveys to ensure its up-to-date	Prior to publication of survey	Project Team	Ongoing
EqIAs to be reviewed annually or if significant changes happen within the service provision.	To review the EIA		Project Lead	Ongoing
Issues raised by consultees through engagement or consultation exercise	Staff to review feedback and identify equalities issues and actions required as necessary.	Completion of review of feedback	Project Lead	After engagement ends and prior to final decision on the proposals.

5. Sign off and publishing

Once you have completed this form, it needs to be 'approved' by your Divisional Director or their nominated officer. Following this sign off, send a copy to the Equalities Team (<u>equality@bathnes.gov.uk</u>), who will publish it on the Council's and/or NHS B&NES' website. Keep a copy for your own records.

Signed off by: Tom Foster (Head of I

(Head of Delivery and Transformation)

Date: XX/12/2023